

1. Terms & Conditions

Pink Skink Ltd provides services to you subject to the terms and conditions given hereunder. By visiting our website and placing an order, it's understood you agree to these terms and conditions. Please read them carefully. You are also advised to regularly check for any amendments or updates to the terms and conditions from time to time.

These terms and conditions are applicable for orders placed with us through any channels mentioned below, through our Website, WhatsApp on the published numbers in the contact page of this website, email, Facebook page/ Instagram page and our display points mentioned in the contact page of this website.

Pink Skink Ltd may add to or change these terms and conditions from time to time, at the discretion of the management. You are responsible for checking the latest terms and conditions periodically or at the time of placing your order, to remain in compliance with these terms.

These terms and conditions supersede all previous representations, understandings, or agreements and shall prevail notwithstanding any variance with any other terms of any order placed or service provided by Pink Skink Ltd. By using the shopping services of Pink Skink Ltd, you agree to be bound by these terms and conditions.

- **Sale and Purchase of Products**

Pink Skink Ltd intends to sell the products displayed on this site as per description provided for each product. It is understood that the buyer is purchasing the products from the site as per the terms and conditions outlined.

- **Product Prices**

Pink Skink Ltd would run offers from time to time, which are limited period offers. It is considered final, that the Buyer is purchasing the products as per the price listed at the time of placing the order. The product prices may vary from time to time, and Pink Skink Ltd would not offer any refund for the variation of price at a different point of time.

- **Payment Terms**

Payment in whole is required before dispatch of goods, inclusive of additional delivery charges where applicable. Once payment has been received by us, we will confirm that your order has been accepted by sending a confirmation email to you at the email address you provide in your online order form. Goods supplied by Pink Skink Limited to customers remain the property of the Company, until paid for in full by the customer. In the event of delay in payment, and the product going out of stock, Pink Skink Ltd will not be liable for any delays in dispatch due to delayed payment.

- **Delivery Charges**

Delivery charges would be billed separately based on the product, quantity, and destination for delivery. The physical weight and volumetric weight of the consignment will be taken into consideration for calculating the delivery charges.

2. Return Policy

Returns of products can be done within our returns period of 7 days, provided the original receipt is present, the products are returned complete, in perfect condition, unused, unwashed and with their original packaging. If 7 days have gone by since your purchase, unfortunately we cannot offer you a refund or exchange.

We do not offer cash back for items being returned. You may exchange an item for something else, or we will issue a credit note for the full purchase price of the item being returned that you can use towards another purchase at another time.

Several types of goods are exempt from being returned. Perishable and consumable goods such as chocolates and coffee cannot be returned. We also do not accept products that are intimate such as jewelry.

Faulty Goods: - In the rare and unlikely event that you receive a damaged or faulty item, please follow the standard Returns Policy as detailed above.

Faulty items will only be accepted if the goods are delivered to the customer damaged. All items returned as faulty will be inspected, and any item displaying damage deemed to be a result of wear and tear will not be accepted as faulty.